

## Action Step #1:

## **Emotionally Engaging Consultation Process**

## FOLLOW THIS SEQUENCE AND SEE YOUR CASE ACCEPTANCE DRAMATICALLY INCREASE!

- a. 'Why do you want such treatment?/ How can l/we help?' ..... Listen! The patient feels in control.
- b. 'I see, what is the ideal result you are looking for?'

(Listen, interact, the patient feels more in control)

c. 'And if this result is achievable, how would this impact you personally?'

(Patient feels engaged and empowered)